



## QLife Terms & Conditions

Anything you talk/chat about with QLife is confidential within the service, except where the law requires.

Your postcode is the only mandatory information we need, all other details are voluntary.

You have the right to be heard and listened to in a respectful, caring and understanding environment.

QLife offers a non-judgemental service where you can disclose and discuss any information you wish, without fear of being judged or having a negative response.

There may be situations where the counsellor will decide to end the interaction based on their professional judgement. If this is the case the counsellor will endeavour to discuss the reason with you.