



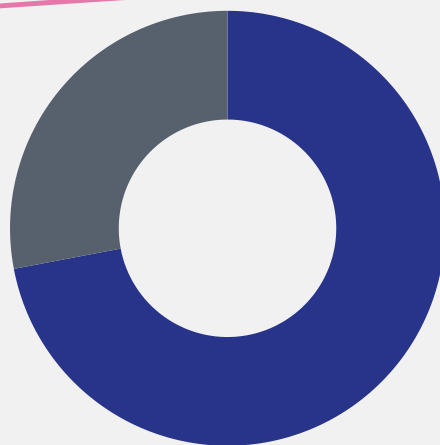
Year in Review

July 2023-June 2024

**25.107
CONTACTS
ANSWERED**

QLife provided peer support to people of all ages, from every state and territory.

**7027
Webchats**



**18079
Phone calls**

**04
MARCH
2024**

BUSIEST DAY

On Monday 04 March 2024, we responded to 101 contacts!

From our post-contact survey...

73%

said they felt better after their session (a further 18% said they felt the same)

86%

said it was important that QLife was specifically delivered by LGBTIQ+ peers

Would they contact us again?

Not sure (10.1%)

No, because the conversation was not helpful (10.6%)

No, because I don't need more support at the moment (2.2%)

Other (7.5%)

